

Access and Rights

FY 23 Quarterly Report

AR 1: Access to Places of Public Services & Public Accommodations

Critical Issue Being Addressed:	Architectural and programmatic barriers faced by people with disabilities using public buildings, public accommodations, transportation and Post Secondary Education.						
Long Range Outcomes:	Reduce or eliminate architectural and programmatic barriers faced by people with disabilities using public buildings, public accommodations, transportation and Post Secondary Education.						
Section 1: Client Advocad	с у	Torget for	VTD Ot 1	VTD Ot 2	VTD Ot 2	Total for	Net toyeet
		Target for year	YTD Qt 1	YTD Qt 2	YTD Qt 3	year	Met target
Information and Referral		30	11	28	38		
Short-Term Assistance		35	19	34	64		
Legal Clinics		NA	24	40	75		
Representation at Meetin	gs	10	21	22	25		
Representation at Hearing	gs	1	1	1	1		
Litigation on behalf of an	individual	1	0	0	0		
Technical Assistance		NA	0	0	3		
			 Add a few imp id how and what 			-	this work on individual client lives



1st Quarter

Last fall, a Utah travel and tour agency in Salt Lake County unilaterally cancelled our client's reservation for two tours (land tour and a cruise) because she is blind. The agency had also previously denied the client several reasonable accommodations while on a tour with them. The DLC wrote a letter to the agency demanding that they cease discrimination, specifically that they cannot deny our client and that they make reasonable accommodations as requested. The DLC had several meetings with the agency's retained attorney. Although the agency's counsel disputes the agency being a Title III place of public accommodation, the agency's current position is that they will not deny our client when she books her next tour, and that they will make reasonable accommodations.

2nd Quarter

In March 2022, a disabled veteran from Ogden Valley contacted the DLC regarding accessibility issues at a reservoir owned and managed by the U.S. Forest Service. Our client, who grew up with his family collecting cans along the highway so they could afford enjoying summers at the reservoir, had been trying for the last couple of years to get the government to make specific changes to the reservoir for issues relating to parking, restrooms, and pathways. The DLC offered a legal clinic, and then offered to represent him in an administrative complaint against the Forest Service through the USDA Office of the Assistant Secretary of Civil Rights. After months of procedural steps on USDA's end, and many hours of research by the DLC in the meantime, a favorable agreement was reached at the close of an ADR session this month. In short, several changes such as accessible parking and restrooms will occur in the coming months, and in the next two years, a much fuller and complete application of accessible design will be implemented as the reservoir undergoes significant renovation.

3rd Quarter

2284424, PADD, Client has cerebral palsy, epilepsy, and other physical and mental impairments. She travels from out of state to get specialty surgeries at a Utah hospital. The hospital has a contract with a hotel for out-of-state patients to stay at the hotel and recover near the hospital. Despite having ADA-compliant architecture, the hotel had unsafe conditions related to the shower and bathroom which created a fall risk and was too dangerous for a patient recovering from hip surgery. The client was required to clean up the flooding in the room and housekeeping did not help. The DLC worked with the hotel to get the Client a better ADA accessible room at the same low rate, change the shower curtains and spigots which created the hazards, and ensure that housekeeping staff would monitor the drainage issues and clean up any future water-related hazards.

2280434, PADD, Client is Deafblind and needed reasonable accommodation in private transportation services, because he travels with his guide dog. After meeting with the DLC, the client felt confident in asking for the reasonable accommodations he needs.

4 th Quarter						
Section 2: Funding Sources (Includes I/R, STAT, Clinics, Meetings, and Hearings)						
Qtr. 1 Qtr. 2 Qtr. 3 Total for year						



Group Advocacy Intervent	tions (non-litigation)			ion, Cross team efforts, Issue Specific Task Forces / Individuals Impacted
Section 3: Advocacy Base				
Client Representation Fund	0	0	0	
Federal Funds All	1	3	3	
HUD	0	0	0	
PABSS	0	0	0	
PAAT	0	0	0	
PAIR	27	40	49	
РАТВІ	3	6	8	
САР	0	0	0	
PAVA	0	0	0	
PAIMI	11	15	16	
PADD	34	61	71	

1st Quarter

Local Amusement Park Project: This quarter, the AR1 team received dozens of responses to the survey that the DLC prepared and shared with members of a parent group. The responses have been helpful in identifying and confirming issues at the park. The AR1 team also visited the park itself this quarter, taking note of potential or clear violations both as to physical barriers and policy. Also, this quarter, the team began following up with survey responders as part of a gradual effort to cultivate plaintiffs. Next quarter, this following up will continue. The survey will also be further disseminated. Lastly, although the team's aim is to pursue a structured negotiation approach, a rough outline of legal claims and legal support will be drafted this next quarter.

2nd Quarter

Local Amusement Park Project: This quarter, the AR1 team continued to meet with individuals, hoping to cultivate plaintiffs. The team has noticed a small influx of cases since the park's season has begun this year. The survey was further disseminated and will continue to be. A draft of legal claims and legal support was not created this guarter but will be soon.



3rd Quarter

Local Amusement Park Project: This quarter, the AR1 team followed up on responses from individuals, and has at least one individual with a mobility impairment (uses a wheelchair) who would be willing to be a claimant/plaintiff. The team met with National Ability Center as well and they are happy to share information with their members who can contact the DLC directly or fill out the survey.

Accessibility Surveying Project: The AR1 team surveyed over 65 businesses for architectural and structural accessibility. We sent letters out to businesses with architectural and accessibility issues, notifying them of ADA violations and requesting that the buildings and parking lots come into compliance with the ADA.

4 th Quarter	
Investigations (non-death related)	Number of Individuals Impacted
1 st Quarter	
None	
2 nd Quarter	
None	
3 rd Quarter	
4 th Quarter	
Facility Monitoring	Number of Individuals Impacted
1 st Quarter	
None	
2 nd Quarter	
None	
3 rd Quarter	
None	
4 th Quarter	
Class Litigation	Number of individuals impacted
None	
Legislative & Regulatory Advocacy	Number of individuals impacted
·	



Section 4: Education and Public Awareness Activities					
Trainings	Number of individuals impacted				
1 st Quarter					
The AR1 team presented to roughly 40 individuals at the Utah Epilepsy Foundation conference on November 19 regarding legal rights with respect to prohibited discrimination.					
Salt Lake City Mayor's Accessibility Council (91066): During this quarter, the Mayor's Accessibility and Disability Comm	ission created some priorities for the next year. Those priorities include improving the snow				

removal process to ensure better accessibility in the City, removing accessibility barriers in construction zones around the City, and providing some disability specific training to SLC Airport employees. In addition, this quarter saw the drafting of an Ordinance that Commission members worked on to require public places in the City to turn on closed captioning on any TV that is in use and open to the public. We look forward to the passage of that Ordinance in the coming months, as well as working on the priorities to improve access in the City.

2nd Quarter

The AR1 team conducted a training on the rights of individuals with gender dysphoria under the ADA ("Gender Dysphoria and Disability Under the Law"). This included presenting information on what qualifies as a disability and how to request reasonable accommodations in school settings and the workplace.

Salt Lake City Mayor's Accessibility Council (91066):

During this quarter, the Mayor's Accessibility and Disability Commission elected DLC supervising attorney Nate Crippes to be the Vice Chair of the Commission for this year. This will allow the DLC to help set the agendas for meeting topics and issues for the Commission to learn about, discuss, and advise on. A good example already happened this quarter, as we were able to get a presentation on the City's 5-year housing plan. We were able to provide feedback in the meeting that the plan lacked a focus on accessibility in housing, and this led to an additional meeting with staff to discuss ways to incorporate this into the plan. While we had planned to provide written comment, the face-to-face meeting will hopefully lead to better results, and we were encouraged by the discussion. We look forward to our continued participation with the Commission, and we hope to encourage more thoughtful discussions on disability rights in SLC.

3rd Quarter

SB16 Project:



The team has continued to reach out to possible plaintiffs and medical professions who treat youth with gender dysphoria. However, an appeal was recently filed in the 10th Circuit by an incarcerated plaintiff alleging many claims against the state of New Mexico including disability discrimination on the basis of gender dysphoria. The project will be paused until the court issues a ruling.

Salt Lake City Mayor's Accessibility Council (91066):

It was a bit of a slower quarter with the Mayor's Accessibility and Disability Commission, as we took the month of May off for a summer break. However, we received a few presentations on various initiatives in the City and were able to provide some feedback regarding accessibility. For example, we heard about some ADA improvements happening to Miller Park and a grant to help bridge the divide between the east side and west side of Salt Lake City. We look forward to some exciting developments in the final quarter of FY 23, including a presentation on the City's efforts to address homelessness and an event with the Mayor for the Disability Month Proclamation.

4" Quarter				
-	pes of dissemination activities (radio, newspaper, PSA, reports, publications, other media) / umber of Individuals who received the info			
1st Quarter				
None.				
2 nd Quarter				
None.				
3 rd Quarter				
None				
4 th Quarter				
Section 5: Staff Development	Attendance at trainings, webinars, conferences			
1st Quarter				
Two team members watched an Access Board presentation on accessibility requirements and guidelines for amusement parks. One team member attended a PLI webinar on prison litigation. Both are directly relevant for current AR1 projects or service requests.				



2nd Quarter

One team member attended a virtual NDRN session at this year's conference: "Using Non-Litigation Advocacy Tools to Advance Systems Change in Jails & Prisons."

3rd Quarter

One team member attended a training by the Utah State Bar's Litigation Section, "Basic Skills for Beginning a Case – Client Intake and Case Assessment."

4th Quarter

FY23 Outcome – COMPLETE AT THE END OF THE FISCAL YEAR

AR 2: Housing Discrimination						
Critical Issue Being Addressed:	Housing discrimination/fair housing					
Long Range Outcomes:	People belonging to protected classes will be free from housing discrimination.					
Section 1: Client Advocacy						
	Target for year	YTD Qt 1	YTD Qt 2	YTD Qt 3	Total for year	Met target
Information and Referral	125	83	178	265		
Short-Term Assistance	125	73	159	235		
Legal Clinics	20	28	55	74		



Representation at Meeting(s)	12	25	32	28	
Fair/Administrative Hearings	20	21	23	5	
Litigation on behalf of an individual	2	1	1	3	
Technical Assistance	10	3	6	7	
Fair Housing Tests/Investigations (rental and design and construction)	100	12	61	102	

CLIENT SUCCESS STORIES – Add a few important cases each quarter that illustrate the impact of this work on individual client lives; who, what, where, why and how and what (outcomes of the P&A intervention)

1st Quarter

SRID: #2254234

Funding Source: HUD PEI

<u>Client story</u>: Client had an arrangement with her daughter's school district for the school bus to provide the accommodation of picking up and dropping off her daughter, who has autism, in front of the house. When a neighbor of the HOA made complaints to the school district about the school bus entering the HOA, the school district warned the HOA and our client that if an HOA representative did not sign a form giving express authorization for the accommodation, the school district would discontinue the accommodation. The client attempted several times to resolve the matter with her HOA, but despite this, the situation was at a standstill. The DLC sent a letter to the HOA, requesting signature of the form and to notify HOA residents of the accommodation. With the help of HOA's legal counsel and coordination with the school district, the form was signed, the HOA residents were appropriately notified, and the accommodation continues today without fear of disruption.

SRID: #2259660

Funding source: HUD PEI

<u>Client story</u>: Client came to DLC alleging that his Housing Choice Voucher was terminated, despite the fact that he asked for an extension of time to find a suitable apartment as a reasonable accommodation. Specifically, Client has a disability that requires ground-level access, which has made it more difficult to find housing. In addition, Client's disability causes him difficult to understand, which has also complicated his search for housing due



to discrimination by potential housing providers. The DLC provided a legal clinic to Client, and agreed to send a letter to Client's Housing Authority asking for the voucher to be reinstated. The Housing Authority agreed to DLC's demand, and reinstated Client's voucher with the understanding that he may need additional disability-related extensions.

2nd Quarter

<u>Client</u>: 2147386

Funding: FY20-22 HUD PEI

Client story: Client had lived in their apartment for several years without incident when they experienced a mental health crisis in the form of auditory hallucinations which told them to take off their clothes and go outside immediately or the people in their family would be killed. Client ran outside, nude and frightened. The assistant manager of the apartment complex witnessed the crisis, called the police, and watched police take client to a hospital psychiatric ward for stabilization. Client was hospitalized for a period of one month, during which time client regularly communicated with assistant manager, told assistant manager they did not know how long they would be hospitalized, that they would be late paying their rent, and asked assistant manager to care for their cat. While client was still hospitalized, assistant manager physically placed a three-day notice to pay or vacate on client's apartment door, and at the end of the three day period, filed a complaint with the court requesting a judgment against client. Housing provider was aware that client was in the hospital when it served the notice on client's apartment door. Ultimately, after being discharged from the hospital, client learned of the court case and eviction, learned that the cat had been killed when assistant manager attempted to remove it from client's apartment, was given three days to evacuate the apartment, and was evicted. Months later, the housing provider obtained a monetary judgment of over \$6,000 against client. As a result of the eviction, client lost their housing voucher and is currently on the waitlist. Client experienced discrimination on the basis of disability when the housing provider made housing unavailable based on client's disability or because they regarded client as having a disability, subjected client to different terms, conditions, or privileges on the basis of client's disability or because they regarded client as having a disability, refused to make reasonable accommodations to rules, policies, or practices when such accommodation would have afforded client the equal opportunity to use and enjoy the dwelling, and retaliated and interfered with client in the exercise or enjoyment of the client's rights.

On February 25, 2022, the DLC filed a federal complaint on client's behalf against the housing provider, management company, and management staff. Over the past year, we have been engaged in litigation, including surviving a Motion to Dismiss, having the client's deposition taken and taking the depositions of three of defendants' current and former employees, and engaging in discovery. Defendants proffered a Rule 68 Offer of Judgment on March 8, 2023, which consisted of a monetary award as well as several non-monetary terms such as discharge of the eviction judgment against client, policy changes, and training. Client accepted the Offer of Judgment on March 22, 2023.



Client: 2280427

Funding: HUD

<u>Client story</u>: Client came to the DLC after she was denied a lease termination as a reasonable accommodation under the FHA. Client has a degenerative brain disease, and her doctor advised in early March that she would require supervised care in a memory care facility, immediately. Her landlord refused her request to terminate her lease as a reasonable accommodation. The DLC agreed to intervene on Client's behalf, and sent a letter to the housing provider renewing the request for accommodation. The housing provider agreed and granted the request in full, allowing the Client to move into her memory care facility as needed.

3rd Quarter

<u>Client</u>: 2175908

Funding: HUD

<u>Client story</u>: Client came to the DLC after she was kicked out of her subsidized 1br apartment as a direct result of giving birth to twins. The landlord based the eviction on an alleged violation of a two-person-per-bedroom occupancy limit. The DLC filed a complaint with UALD on CT's behalf in 2021, and UALD finally found in CT's favor this summer, and awarded damages to client and attorney fees to DLC. The DLC is currently waiting to see if landlord will appeal the decision.

4th Quarter

Section 2: Funding Sources (Includes I/R, STAT, Clinics, Meetings, and Hearings)					
	YTD Qt 1	YTD Qt 2	YTD Qt 3	Total for year	
PADD	0	0	0		
PAIMI	0	0	0		
PAVA	0	0	0		
САР	0	0	0		
РАТВІ	0	0	0		
PAIR	1	0	0		



ΡΑΑΤ	0	0	0			
HUD	233	454	560			
Client Representation Fund	0	0	0			
Federal Funds All	0	0	0			
Section 3: Advocacy Based P	rojects	L				
Group Advocacy Interventior	ns (non -litigation)		Collaboration, Cross team efforts, Issue Specific Task Forces / Number of Individuals Impacted			
. , , , ,	pates in this coalition which fo	0	ess. This project is for identifyir	0		
	ng discrimination issues, and p	0	H group and other agencies reg	0		
2 nd Quarter						
	bates in this coalition which fo		ess. This project is for identifyir H group and other agencies reg			
DLC FH staff (Katie B.) particip	pates in this coalition which fo ng discrimination issues, and p					
DLC FH staff (Katie B.) particip STAT team, identifying housin	pates in this coalition which fo ng discrimination issues, and p					



4 th Quarter				
Investigations (non-death related)	Number of Individuals Impacted			
1 st Quarter				
118986 – HUD047 DLC v. Velo on the Boulevard (KB)				
This is a testing-based complaint alleging design and construct	tion violations. The complaint is in the investigation stage.			
119341 – HUD049 DLC v. Incline at Anthem (KB)				
This was a testing-based complaint alleging design and constru-	uction violations. The complaint was dismissed by HUD despite DLC's objections.			
119342 – HUD048 DLC v. Aspira (KB)				
This was a testing-based complaint alleging design and construction violations. The complaint was dismissed by HUD despite DLC's objections. Closed.				
119344 – HUD051 DLC v. Odessa (KB)				
This was a testing-based complaint alleging design and constru	uction violations. DLC conciliated the case. DLC was awarded \$5,000 in relief, and			
respondent was required to conduct a physical accessibility su Closed.	arvey and retrofit any noncompliant toilets. Respondent also must attend FHA training.			
119345 – HUD056 DLC v. Meadors-Victorian (KB) This is a project for a testing based complaint which investigat	ted disparate treatment based on disability. The complaint is in the investigation stage.			
119360 – HUD039 – The Ritz Apartments (NJ) This is a testing-based complaint alleging design and construct	tion violations. Transferred from UALD to HUD. The complaint is in the conciliation			
stage.				
119346 – HUD041 DLC v. Salt Flats (KB)				
This is a testing-based complaint alleging design and construct	tion violations. The complaint is in the investigation stage.			
110247 UUD042 DI C. (Julhanna (KB)				
119347 – HUD042 DLC v. Skyhouse (KB)				



This was a testing-based complaint alleging design and construction violations. DLC conciliated the case. DLC was awarded \$2,000 in relief, and respondent was required to conduct a physical accessibility survey and retrofit any noncompliant toilets. Respondent also must attend FHA training. This project has been closed.

119054 - HUD DLC v. ViA (KC)

This is a testing-based complaint alleging design and construction violations. Filed w UALD, unsuccessfully engaged in mediation/conciliation on 4/6, submitted Rebuttal on 4/11, dismissed by UALD for lack of jurisdiction on 5/28/2021 and sent back to HUD, and HUD reactivated the complaint on 6/9/2021. Received extension letter dated Sept 2, 2021 extending investigation until Jan 7, 2022. Submitted responses to data request on 9/10/21. On 9/14/21, investigator indicated he would be engaging in conciliation meeting with Respondent later that week and would be in touch. HUD completed an onsite visit in the spring, and some issues were found. Continued to engage in conciliation via Investigator. Reviewed draft conciliation agreement, made a couple edits. Anticipate signing conciliation in early Q3.

119194 – HUD050 DLC v. Rockpoint (NJ)

This is a testing-based complaint alleging design and construction violations. The complaint is in the investigation stage.

119160 - HUD DLC v. Falls at Mesa (KC)

This is a testing-based complaint alleging design and construction violations. Submitted to HUD on 6/14/22, they had technical difficulties and couldn't find it, resubmitted on 7/7/22. Signed perfected complaint on 10/14/22. HUD investigator conducted interviews with the testing coordinator and one tester on 12/16/22. Investigator and I met briefly following those interviews. HUD completed onsite inspections at this property during the week of December 5, 2022. They are finalizing their reports and will meet with Respondents, then with us to discuss those onsites and next steps re: conciliation, likely in early Q3.

119191 – HUD DLC v. Grayhawk (KC)

This is a testing-based complaint alleging design and construction violations. Submitted to HUD on 6/14/22. Signed perfected complaint on 9/2/22. Received a call from one respondent (Bach Homes) re: violations found. They will work on evaluating those issues and also submitting position statements to the investigator. It is unclear who is repping Bach Homes and/or owner - they are subs of the same entity. Provided photos and materials to investigator, conveyed settlement offer. No response within timeframe offered. HUD completed onsite inspections at this property during the week of December 5, 2022. They are finalizing their reports and will meet with Respondents, then with us to discuss those onsites and next steps re: conciliation, likely in early Q3.

118987 – HUD DLC v. Coyote Creek (KC)



This is a project for a testing investigation that was filed in federal court on the basis of Design and Construction violations of the FHA. Currently engaging in settlement discussions.

119162 – HUD DLC v. Legacy Ridge (KC)

This is a testing-based complaint alleging design and construction violations. Submitted to HUD on 7/13/22. Signed perfected complaint on 8/22/22. Have not heard from investigator. HUD completed onsite inspections at this property during the week of December 5, 2022. They are finalizing their reports and will meet with Respondents, then with us to discuss those onsites and next steps re: conciliation, likely in early Q3.

119163 – HUD DLC v. La Vida at Sienna Hills (KC)

This is a testing-based complaint alleging design and construction violations. Submitted to HUD on 6/16/22, they had technical difficulties and couldn't find it, resubmitted on 7/7/22. At intake, had to request that HUD include unit-specific violations in the complaint after the first draft they sent to review, as the unit we tested is on second floor of facility with no elevators. However, the leasing agent represented that the same units are available on the ground floor and both testing materials and website show that all 2br 2ba have same floorplan. HUD agreed to include this in the complaint. Signed perfected complaint on 10/6/22. HUD completed onsite inspections at this property during the week of December 5, 2022. They are finalizing their reports and will meet with Respondents, then with us to discuss those onsites and next steps re: conciliation, likely in early Q3.

119164 – HUD DLC v. Sky at Brio (KC)

This is a testing-based complaint alleging design and construction violations. Submitted to HUD on 6/16/22. Signed perfected complaint on 8/25/22. Provided photos and testing materials to investigator on 9/22/22 and 9/28/22. HUD investigator conducted interviews with testing coordinator and one tester on 11/17/22. HUD completed onsite inspections at this property during the week of December 5, 2022. They are finalizing their reports and will meet with Respondents, then with us to discuss those onsites and next steps re: conciliation, likely in early Q3.

119165 – HUD DLC v. Oasis Palms (KC)

This is a testing-based complaint alleging design and construction violations. Submitted to HUD on 7/18/22. Signed perfected complaint on 8/25/22. Provided photos and testing materials to investigator on 9/26/22. Conveyed settlement offer on 10/26/22 with one week window. Met with investigator by phone on 10/28/22, were informed that Kirk Cullimore has stated that he reps all respondents, although investigator is unsure how far that goes. Kirk has asked for a conciliation conference at the end of November - we said that we would think about participation based on any progress on the offer. HUD completed onsite inspections at this property during the week of December 5, 2022. They are finalizing their reports and will meet with Respondents, then with us to discuss those onsites and next steps re: conciliation, likely in early Q3.

119167 – HUD DLC v. Joule Plaza (KC)



This is a testing-based complaint alleging design and construction violations. Submitted to HUD on 7/18/22. Signed perfected complaint on 8/22/22. Compiled testing materials for investigator on 9/13/22. Conveyed settlement offer on 10/26/22 with one week window. HUD investigator conducted an interview with the testing coordinator on 11/10/22. HUD completed onsite inspections at this property during the week of December 5, 2022. They are finalizing their reports and will meet with Respondents, then with us to discuss those onsites and next steps re: conciliation, likely in early Q3.

119168 – HUD DLC v. City View (KC)

This is a testing-based complaint alleging design and construction violations. Received preliminary verbal report from Tork, d&c expert. Working on collecting additional data and drafting litigation plan.

119169 – HUD DLC v. Brookfield Apartments (KC)

This is a testing-based complaint alleging design and construction violations. Received preliminary verbal report from Tork, d&c expert. Submitted to HUD on 10/25/22. Got some pushback from intake re: including toilet centerlines and Requirement 7 in the complaint. Jim Whiteside weighed in re: how they are applying safe harbors as to toilet center lines. Signed perfected complaint on 12/20/22. Investigator informed me they had been assigned on 12/28/2022.

116471 – Mental Health and Housing (PW)

Project for billing time for research and other related tasks associated with mental health and housing in Salt Lake County and the State of Utah.

119699 - Fair Housing Testing (HUD) (VM)

In addition to these investigations, DLC fair housing staff conducted 12 fair housing tests across the State of Utah. Tests involved telephone, text and in-person testing. Targets were located in Washington, Salt Lake and Utah counties. Tests addressed the protected classes of Disability, Familial Status, Sexual Orientation, Source of Income, Religion, and Accessibility/Design and Construction.

119195 – Fair Housing Systemic Project Research (NJ)

This project is for researching and preparing for fair housing-related systemic projects and investigations that fall under HUD funding.

2nd Quarter

118986 – HUD047 DLC v. Velo on the Boulevard (KB) This is a testing-based complaint alleging design and construction violations. The complaint is in the investigation stage.



119345 – HUD056 DLC v. Meadors-Victorian (KB)

This is a project for a testing based complaint which investigated disparate treatment based on disability. The complaint is in the investigation stage.

119360 – HUD039 – The Ritz Apartments (NJ)

This is a testing-based complaint alleging design and construction violations. Transferred from UALD to HUD. The complaint is in the conciliation stage. Closed 3/31/2023.

119346 - HUD041 DLC v. Salt Flats (KB)

This is a testing-based complaint alleging design and construction violations. The complaint is in the investigation stage.

119054 – HUD DLC v. ViA (KC)

This is a testing-based complaint alleging design and construction violations. Filed w UALD, unsuccessfully engaged in mediation/conciliation on 4/6, submitted Rebuttal on 4/11, dismissed by UALD for lack of jurisdiction on 5/28/2021 and sent back to HUD, and HUD reactivated the complaint on 6/9/2021. Received extension letter dated Sept 2, 2021 extending investigation until Jan 7, 2022. Submitted responses to data request on 9/10/21. On 9/14/21, investigator indicated he would be engaging in conciliation meeting with Respondent later that week and would be in touch. HUD completed an onsite visit in the spring, and some issues were found. Continued to engage in conciliation via Investigator. Reviewed draft conciliation agreement, made a couple edits. Signed conciliation agreement in January 2023, received fully executed copy back on February 2, 2023. Currently waiting for the last payment to arrive.

119194 – HUD050 DLC v. Rockpoint (NJ)

This is a testing-based complaint alleging design and construction violations. The complaint is in the investigation stage.

119160 – HUD DLC v. Falls at Mesa (KC)

This is a testing-based complaint alleging design and construction violations. Submitted to HUD on 6/14/22, they had technical difficulties and couldn't find it, resubmitted on 7/7/22. Signed perfected complaint on 10/14/22. HUD investigator conducted interviews with the testing coordinator and one tester on 12/16/22. Investigator and I met briefly following those interviews. HUD completed onsite inspections at this property during the week of December 5, 2022. They finalized their reports and met with Respondents, then with us to discuss those onsites, counteroffers, and next steps re: conciliation, on January 12, 2023. Continued to engage in settlement discussions throughout Q3 and met with HUD again on 3/7/23. We have relayed our counteroffer and are waiting to hear back.



119191 – HUD DLC v. Grayhawk (KC)

This is a testing-based complaint alleging design and construction violations. Submitted to HUD on 6/14/22. Signed perfected complaint on 9/2/22. Received a call from one respondent (Bach Homes) re: violations found. They will work on evaluating those issues and also submitting position statements to investigator. It is unclear who is repping Bach Homes and/or owner - they are subs of the same entity. Provided photos and materials to investigator, conveyed settlement offer. No response within timeframe offered. HUD completed onsite inspections at this property during the week of December 5, 2022. They finalized their reports and met with Respondents, then with us to discuss those onsites, counteroffers, and next steps re: conciliation, on January 12, 2023. Continued to engage in settlement discussions throughout Q3 and met with HUD again on 3/7. We have relayed our counteroffer and are waiting to hear back.

118987 – HUD DLC v. Coyote Creek (KC)

This is a project for a testing investigation that was filed in federal court on the basis of Design and Construction violations of the FHA. Received preliminary verbal report from Tork, d&c expert. Filed in federal court on June 30, 2022. A demand letter was sent in August in an effort to discuss possible resolution. Defendants waived service. An Answer (or Answers) was due November 21, 2022, but the DLC has agreed to stipulate to an extension should Defendants wish to request one. Engaged in settlement discussions with defendants for most of Q3, reached settlement agreement and executed that agreement on 3/27/23. We have advised the court of these updates, and the court has said to file a joint motion for dismissal with prejudice when the monetary terms of the agreement have been satisfied, as the agreement dictates. We have received payment from one party and are waiting for payment from the others, as well as waiting for proof of fulfillment of the other terms.

119162 – HUD DLC v. Legacy Ridge (KC)

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119163 – HUD DLC v. La Vida at Sienna Hills (KC)

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119165 – HUD DLC v. Oasis Palms (KC)

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119167 – HUD DLC v. Joule Plaza (KC)

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119168 – HUD DLC v. City View (KC/NJ)

This is a testing-based complaint alleging design and construction violations. Received preliminary verbal report from Tork, d&c expert. Working on collecting additional data and drafting litigation plan.



119169 – HUD DLC v. Brookfield Apartments (KC)

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121985 – Mental Health and Housing (PW)

Project for billing time for research and other related tasks associated with mental health and housing in Salt Lake County and the State of Utah. Investigate severe mental health and housing in Salt Lake County in order to examine whether or not the County is making progress toward deinstitutionalization of individuals with SMI while also building a robust support network through appropriate community integrated settings and other wrap around services.

119699 – Fair Housing Testing (HUD) (VM)

In addition to these investigations, DLC fair housing staff conducted 49 fair housing tests across the State of Utah. Tests involved telephone and text testing. Targets were located in Cache, Davis, Uinta, Millard, Weber, Washington, Salt Lake and Utah counties. Tests addressed the protected classes of Disability, Familial Status, Sexual Orientation, Source of Income, and Race.

119195 – Fair Housing Systemic Project Research (NJ)

This project is for researching and preparing for fair housing-related systemic projects and investigations that fall under HUD funding.

3rd Quarter

118986 – HUD047 DLC v. Velo on the Boulevard (KB) This is a testing-based complaint alleging design and construction violations. The complaint is in the investigation stage.

119345 – HUD056 DLC v. Meadors-Victorian (KB)

This is a project for a testing based complaint which investigated disparate treatment based on disability. The complaint is in the investigation stage.



119360 – HUD039 – The Ritz Apartments (NJ)

This is a testing-based complaint alleging design and construction violations. Transferred from UALD to HUD. The complaint is in the conciliation stage. Closed 3/31/2023.

119346 - HUD041 DLC v. Salt Flats (KB)

This is a testing-based complaint alleging design and construction violations. The complaint is in the investigation stage.

119054 – HUD DLC v. ViA (KC)

This is a testing-based complaint alleging design and construction violations. Filed w UALD, unsuccessfully engaged in mediation/conciliation on 4/6, submitted Rebuttal on 4/11, dismissed by UALD for lack of jurisdiction on 5/28/2021 and sent back to HUD, and HUD reactivated the complaint on 6/9/2021. Received extension letter dated Sept 2, 2021 extending investigation until Jan 7, 2022. Submitted responses to data request on 9/10/21. On 9/14/21, investigator indicated he would be engaging in conciliation meeting with Respondent later that week and would be in touch. HUD completed an onsite visit in the spring, and some issues were found. Continued to engage in conciliation via Investigator. Reviewed draft conciliation agreement, made a couple edits. Signed conciliation agreement in January 2023, received fully executed copy back on February 2, 2023. Currently waiting for the last payment to arrive.

119194 – HUD050 DLC v. Rockpoint (NJ)

This is a testing-based complaint alleging design and construction violations. The complaint is in the investigation stage.

119160 – HUD DLC v. Falls at Mesa (KC)

This is a testing-based complaint alleging design and construction violations. Submitted to HUD on 6/14/22, they had technical difficulties and couldn't find it, resubmitted on 7/7/22. Signed perfected complaint on 10/14/22. HUD investigator conducted interviews with the testing coordinator and one tester on 12/16/22. Investigator and I met briefly following those interviews. HUD completed onsite inspections at this property during the week of December 5, 2022. They finalized their reports and met with Respondents, then with us to discuss those onsites, counteroffers, and next steps re: conciliation, on January 12, 2023. Continued to engage in settlement discussions throughout Q3 and met with HUD again on 3/7. We have relayed our counteroffer and are waiting to hear back.

119191 – HUD DLC v. Grayhawk (KC)

This is a testing-based complaint alleging design and construction violations. Submitted to HUD on 6/14/22. Signed perfected complaint on 9/2/22. Received a call from one respondent (Bach Homes) re: violations found. They will work on evaluating those issues and also submitting position statements to the investigator. It is unclear who is repping Bach Homes and/or owner - they are subs of the same entity. Provided photos and materials to investigator, conveyed settlement offer. No response within timeframe offered. HUD completed onsite inspections at this property



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118987 – HUD DLC v. Coyote Creek (KC)

This is a project for a testing investigation that was filed in federal court on the basis of Design and Construction violations of the FHA. Received preliminary verbal report from Tork, d&c expert. Filed in federal court on June 30, 2022. A demand letter was sent in August in an effort to discuss possible resolution. Defendants waived service. An Answer (or Answers) was due November 21, 2022, but the DLC has agreed to stipulate to an extension should Defendants wish to request one. Engaged in settlement discussions with defendants for most of Q3, reached settlement agreement and executed that agreement on 3/27/23. We have advised the court of these updates, and the court has said to file a joint motion for dismissal with prejudice when the monetary terms of the agreement have been satisfied, as the agreement dictates. We have received payment from one party and are waiting for payment from the others, as well as waiting for proof of fulfillment of the other terms.

119162 – HUD DLC v. Legacy Ridge (KC)

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4 th Quarter	
Facility Monitoring	Number of Individuals Impacted
1 st Quarter	
2 nd Quarter	
3 rd Quarter	
4 th Quarter	
Class Litigation	Number of individuals impacted
Legislative & Regulatory Advocacy	Number of individuals impacted



1 st Quarter			
2 nd Quarter			
3 rd Quarter			
4 th Quarter			
Section 4: Education and Public Awareness Activities	Type (Consumer, Professionals, Ethnic, Rural) / Number of Individuals Trained		
Trainings			
1 st Quarter			
 DLC staff (Vard, Nick, Karlee) facilitated the following trainings for others: 10/19/2022, Salt Lake City Renters' Rights Event, fair housing panel, 10 attendees 11/01/2022, Iron County Care and Share, fair housing training, 11/2/2022, Cedar City Housing Authority, fair housing training, 11/9/2022, SLCC social work class (am), fair housing, 12 attendees. 11/9/2022, SLCC social work class (pm), fair housing, 7 attendees 			
2 nd Quarter			
 DLC staff (Vard) facilitated the following trainings for others: 3/1/2023, Utah Developmental Disabilities Council, housing rights and advocacy, 8 attendees 			



3 rd Quarter					
DLC staff facilitated the following trainings for others:					
 4/26/2023, Mountain Plains & Utah NAHRO Annual Conference, FHA compliance and obligations for housing and community development 					
providers, 60 attendees					
 6/8/2023, Provo City Housing Authority, FHA, 18 attendees 					
 6/22/2023, Provo City Housing Authority, FHA, 2 attendees 					
4 th Quarter					
Non-client directed advocacy services: Media, Publications, General	Types of dissemination activities (radio, newspaper, PSA, reports,				
Outreach	publications, other media) / Number of Individuals who received the info				
1st Quarter					
2 nd Quarter					
3 rd Quarter					
4 th Quarter					
Section 5: Staff Development	Trainings attended, conferences attended, webinars.				
1st Quarter					
DIC FU staff (Vard) attended an advanced fair beyoing testing secretization	h training in Milwaukaa WI from 10/18 10/21. This training was presented				
	on training in Milwaukee, WI from 10/18-10/21. This training was presented				
testing, design and construction testing, and source of income testing.	les testing, pre-application mortgage lending test, homeowners' insurance				
testing, design and construction testing, and source of income testing.					



DLC FH staff (Patrick) attended the series "Fair Housing and Domestic Violence". This training was on 10/19/2022 and was presented by the National Fair Housing Training Academy. This multi-forum series enriched attendees' understandings related to the dynamics of domestic violence, dating violence, sexual assault, and stalking; provide an overview of VAWA 2022's housing provisions that grants HUD new enforcement authority; and highlight common housing scenarios that survivors experience.

DLC FH staff (Vard) attended the 2022 TASH Annual Conference in Phoenix, AZ. This conference was from 11/30-12/3/2022 and was presented by TASH.

2nd Quarter

DLC FH staff (Sean) attended the "Basic Fair Housing Litigations Skills" training in Chicago, IL from 2/2-2/3/2023. The UIC Fair Housing Legal Support Center conducted a basic training in litigation skills for attorneys who are new to fair housing. The training began with a basic discussion of fair housing law and issues that are likely to arise in the course of fair housing litigation. Sessions focused on opening statements, direct and crossexamination, admission of documents, the use of experts, drafting jury instructions, and closing arguments.

DLC FH staff (Vard) attended the "Organizational Standing and Damages" training presented by ISTEP on 2/8/2023. The webinar provided an overview of the elements for pleading and proving organizational standing and damages under the Fair Housing Act, including sample complaints, affidavits, testimony, and decisions from cases brought by the Fair Housing Justice Center.

DLC FH staff (Karlee, Patrick) attended the "Fair Housing Act – A tool to maintain housing stability and avoid eviction" session presented by NDRN on 3/1/2023. Attendees at this session will learn how to use the Fair Housing Act to avoid and defend evictions and otherwise maintain housing stability for people with disabilities including through the use of affirmative litigation. Attendees should be familiar with the basics of the Fair Housing Act prior to this session. Topics will include how to use reasonable accommodations to address lease violations and avoid eviction, how to use the Fair Housing Act to defend against evictions that are filed, and how (and when) to file affirmative claims to get redress for discrimination by housing providers. Attendees will receive sample forms, pleadings, and outlines of relevant case law that will facilitate implementation of eviction avoidance and defense strategies at their P&As. Attendees will leave this session equipped with the information and tools needed to help clients maintain housing stability, avoid eviction, and defend their right to live free from housing discrimination.

DLC FH staff (Karlee, Patrick, and Sean) attended the "FHA's Requirement 3: Usable Doors" training presented by Fair Housing Accessibility First on 3/21/2023. This curriculum provided an in-depth overview of the technical specifications for usable doors under the accessibility requirements of the Fair Housing Act. Participants became familiar with the design specifications.



3rd Quarter

DLC FH staff (Sean) attended "Organizational Standing and Damages: An Introduction" by iSTEP on 6/13/2023, as was initially offered earlier in the year (see second quarter above).

DLC FH staff (Katie C.) attended "Deconstructing Article III Standing in Tester Lawsuits" by Practicing Law Institute on 4/24/2023. The webcast explored the question of: what happens when a plaintiff is a "tester" in a discrimination case? Clearly a plaintiff who has experienced discrimination under the ADA has standing to sue for their injury, but what happens when a plaintiff is a "tester"? Does a "tester plaintiff" have Article III standing to sue? Have they suffered a concrete and particularized injury which is actual or imminent? The webcast provided a brief overview of Article III standing, looks to define what is a "tester plaintiff" is, and examines the Circuit split on injury - concrete, particularized and actual or imminent vs. frustration and humiliation; while also exploring writs of certiorari to U.S. Supreme Court with respect to "tester standing." DLC FH staff (Katie C.) attended "Fair Housing Specialist Online Training" by National Center for Housing Management from 5/8/23 – 5/10/23. The

curriculum of Fair Housing Specialist is rooted in the regulations of the two major Fair Housing laws, the Fair Housing Act (Title VIII of the Civil Rights Act of 1968) and Section 504 of the Rehabilitation Act of 1973. In addition, they cover the Americans with Disabilities Act and its application at apartment communities. This course is designed to go a step further than our Fair Housing Essentials (FHE) course covering not just the basic dos and don'ts, but also the specific details of each law and how to look at each policy, practice and procedure at your housing community with a Fair Housing eye.

DLC FH staff (Katie C.) attended "Low-Income Housing Tax Credits (LIHTC)" by Practicing Law Institute on 6/29/23. This session covered the basic structure of the LIHTC program, LIHTC evictions, and highlighted opportunities for policy advocacy.

DLC FH staff (Katie C.) attended "How to Identify Different Types of Housing and A Systemic Approach to Eviction Defense" by Practicing Law Institute on 6/29/23. This webcast is designed to examine how to identify different types of housing and systemic approaches to eviction defense. The session provided context and a practical lens for advocates new to eviction defense and housing subsidy termination. Participants are able to see how their work fits within the broader context of tenant advocacy, identify systemic issues and opportunities for law reform, and begin to form a sense of the common goals and objectives their clients will want to achieve.

4th Quarter

FY23 Outcome – COMPLETE AT THE END OF THE FISCAL YEAR



Critical Issue Being Addressed:	Barriers which prevent people of all abilities the right to vote privately and independently.						
Long Range Outcomes:		Create Systemic impact by advocating for accessible voting practices and encouraging participation in the electoral					
Section 1: Client Advocacy	process.						
		Target for year	YTD Qt 1	YTD Qt 2	YTD Qt 3	Total for year	Met target
Information and Referral		10	1	1	14		
Short-Term Assistance /Tec	hnical Assistance	20	1	3	16		
Legal Clinics		1	1	1	1		
A/N allegation investigation		NA	NA	NA	NA		
Representation at Meeting(s)	2	1	1	1		
Fair/Administrative Hearing	S	NA	NA	NA	NA		
Litigation on behalf of an in	dividual	NA	NA	NA	NA		
CLIENT SUCCESS STORIES – why and how (outcomes of	· · ·		arter that illustra	te the impact of th	is work on individ	lual client lives; w	vho, what, where
1 st Quarter							
SRID# 2234770							
Funding Source: PAVA							



reading the ballot aloud, asking the voter to announce her voting choices, and marking the ballot for her. As a result of our complaint, the State Elections Office (SEO) issued an apology, required Salt Lake County to work with the DLC obtain technical assistance regarding setting up a polling place, provide copies of their training materials to the SEO and the DLC, participate in training that the DLC provided to election administrators across the State, and; contact the voter named in the complaint and a past complainant to ensure that their needs have been addressed. Salt Lake County did comply with these requests and the DLC was able to provide technical assistance regarding how to prepare signage and website information to ensure that the site is more accessible. We also reviewed the poll worker training manual and visited the County during their "Practice makes Perfect" training day. During our November Early Voting visits to the site, we found that all signage suggestions had been implemented. However, according to a complaint from a voter who visited the polling place during the general election, the poll workers still did not know how to initiate the audio ballot when needed.

2nd Quarter

SRID # 1047203

Funding Source: PAVA

The DLC submitted a HAVA complaint on behalf of the client after she experienced difficulties when voting in-person at a Washington County vote center. The client has low vision as well as two neurological diseases. She contacted the county prior to voting to ensure that the accessible options would meet her needs and was reassured that the vote center equipment would be adequate, when she arrived to vote, the text size on the machine was not adequate and she was not offered the audio option. In order to vote, she had to crouch in a painful squat to see the screen. Because of the positioning of the voting device, she was concerned that other voters and poll workers were witnessing her voting choices.

The State Elections Office responded to our complaint by agreeing to all of our resolution requests. They also committed to ensuring that Washington County provides poll workers with proper training prior to the next election. Further, the State confirmed that they are in the procurement process for obtaining an electronic ballot delivery system so that voters with print disabilities may vote at home using their own devices.

3rd Quarter

The DLC had no individual cases this quarter.

4th Quarter

Section 2: Funding Sources (Includes I/R, STAT, Clinics, Meetings, and Hearings)



	YTD Qt 1	YTD Qt 2	YTD Qt 3	Total for year		
PADD	0	0	0			
PAIMI	0	0	0			
PAVA	4	6	30			
САР	0	0	0			
РАТВІ	0	0	0			
PAIR	0	0	0			
PAAT	0	0	0			
HUD	0	0	0			
Section 3: Advocacy Ba	sed Projects					
Group Advocacy Interventions (non -litigation)			Collaboration, Cross team efforts, Issue Specific Task Forces / Number o Individuals Impacted: 3000			
1 st Quarter		· · · · ·				

Invited to participate on the State's RFP committee to select a vendor that will provide electronic ballot transmittal, we began reviewing vendor bid submittals. The RFP committee will convene again in January to score the submissions and begin vendor demonstrations. There are nine scoring members and we were successful in ensuring that among them are three members with expertise in accessibility.

2nd Quarter

Electronic Ballot Delivery

DLC staff participated in the State's electronic ballot delivery RFP committee. A vendor was chosen, and the contract finalized. The State Elections Office has secured funding for the first two years. This is an incredible step forward for voting access in Utah. Our advocacy plan without a lawsuit was successful. We're thrilled to begin spreading the word to voters who will now be able to vote privately and independently at home because of this accommodation.

Signature Match Statute



With our advocacy and support, two bills were passed during the legislative session which allow accommodations for voters whose signature with their ballot is unlikely to match because of their disability. When a voter's ballot is involved in the cure process because of a signature problem, they are required to sign an affidavit confirming that he/she voted the ballot before it was counted. Now, that affidavit includes a section to initiate a request for an accommodation that would apply in future elections. This initiates the process of ensuring that a voter will not be repeatedly subject to the cure process and that an alternative means of verifying the voter's identity is put in place.

Defending Vote by Mail

Through our work with the Let Utah Vote Coalition, we joined with other organizations to defend voting access during the legislative session. Bills surfaced that once again attacked vote by mail and voter registration options. We tracked progress on these bills, spoke to bill sponsors about their impact on voters with disabilities and prepared testimony as needed.

3rd Quarter

Coordination with the PAIMI Advisory Council to Reach the Unhoused.

The voting team and PAIMI Advisory Council worked together to explore opportunities for voter registration activities with the unhoused in the Salt Lake City area. Sheri developed a recorded training that was shared with the PAC at a regular meeting. The PAC plans to start voter registration activities in August.

4th Quarter

Facility Monitoring:

Number of Individuals Impacted:

1st Quarter

Ballot Drop Box Data

DLC staff collected data on 181 drop boxes in 26 counties which concluded an Election 2022 effort to assess 291 drop boxes in every Utah county. This data will be compiled and shared with election administrators, partner agencies and possibly legislators as a snapshot of drop box accessibility and how placement of drop boxes impacts access.



2 nd Quarter			
We had no monitoring activities this quarter.			
3rd Quarter			
We had no monitoring activities this quarter.			
4th Quarter			
Section 4: Education and Public Awareness Activities			
Trainings: 40	Number of individuals impacted:		
	634		
1 st Quarter			
Presentations			
Voting presentations were provided to DRAC and Our House Assisted Living in Ogden. 32 individuals were reached with these presentations.			
Ballot Information			
Registered voters at the Utah State Hospital do not have access to ballot ar	nd candidate information through typical means such as news stories and		
the internet. The DLC provided a booklet to five USH units about candidates and issues on the ballot for individuals who are registered to vote as			

Election Administrator Training

residents at USH.

Staff met with election administrators in eleven counties (Kane, Wayne, Piute, Sevier, Salt Lake, Rich, Duchesne, Wasatch, Uintah, Carbon and Cache) during the General Election voting period. We provided feedback about vote center accessibility and suggestions for changes that would align the voting experience with federal accessibility standards. We also provided information about accessibility standards to town hall personnel at 12 locations.



2nd Quarter

Technical Assistance

Tooele County requested technical assistance because they are having problems positioning drop boxes so that they are under surveillance by existing cameras and are also accessible. We met with the clerk and traveled to locations in Tooele and Stansbury Park to discuss options that would best meet ADA and state requirements. (50 voters)

New Clerk Meeting

We met with the election team and the new county clerk in Salt Lake County providing feedback to them regarding our ballot box access reviews during the 2022 election season. We also provided recommendations for improving the accessibility of the ballot marking device. The team was very receptive, and we look forward to a more collaborative approach to voting preparations with the county in the future. (6)

3rd Quarter

Presentations to Voters

DLC staff (Sheri) focused presentations on groups which include young voters and those who might benefit from new voting options, such as electronic ballot delivery. This was an opportunity to explore speaking with new groups, such as support groups for individuals with Parkinson's.

- Cache/ Logan Post High Program (24)
- St George Parkinson's Support Group (10)
- Utah National Federation of the Blind Conference (85)
- Parkinson's Support Group in Logan (18)
- Parkinson's Therapy Group in Park City (7)
- Active Re-entry Roosevelt and Blanding consumer groups (10)
- Spring Gardens Assisted Living Center, Heber (13)
- Active Re-entry Carbon and Emery County consumer group (32)
- Utah Independent Living NINJA Conference for Young Advocates (33)
- Statewide Digital Government Summit: Panelist for the "Accessibility for All" session. (24)

Educating Election Administrators



- In a presentation at the Utah Association of Counties (UAC) Conference, the DLC shared the findings of our ballot drop box study with 48 county clerks and election administrators. We provided suggestions for overcoming the most common access problems and offered technical support as counties make choices about electronic ballot delivery, voting accommodations including signature verification, and ballot box and vote center access.
- 2) A DLC voting advocate met with newly elected county clerks in: Juab, Sanpete and Duchesne counties. We provided information about the DLC's PAVA program and offered technical assistance to support them with preparing for an accessible election. We also met with new election team members in Millard, Wasatch and Summit counties providing requested technical assistance.

Technical Assistance

We responded to technical assistance requests from the following:

- Summit County: Francis and Park City ballot box sites, how to amend access issues.
- Sanpete County: Evaluated a proposed Mount Pleasant vote center location and provided feedback. We also provided recommendations for fixing a ballot box access issue at Mount Pleasant.
- State Elections Office: requested input on how to structure record-keeping for those who request accommodations to the signature requirements.

4 th Quarter	
Non-client directed advocacy services: Media, Publications, General Outreach	Types of dissemination activities (radio, newspaper, PSA, reports, publications, other media) / Number of Individuals who received the info: 1735
1 st Quarter	
Social Media Posts Ten Facebook posts and two Instagram posts reached 1315 with voting in	nformation this quarter.
Publication	
A booklet with information about ballot candidates and issues was produ	uced and distributed to 5 units at the Utah State Hospital. (100)
Voting Information for Partner Organizations	



Per their request, we provided information about voting rights and accessible voting options to the Institute for Research, Policy & Practice at USU. The media coordinator distributed this information through their social media platforms. (120)

2nd Quarter

Transition Fairs

Transition Fairs are sponsored by school districts to make teens, young adults and their parents aware of community services as they prepare to exit the school system. We offered information and opportunities for voter registration at fairs sponsored by the following school districts: Logan, Cache, Davis & Alpine. Provided information to about 90 individuals.

Latino Community Resource Fair

Sponsored by the Church of Jesus Christ of Latter-day Saints and intended to serve the Latino Community in Cache Valley, we attended a resource fair and spoke with individuals who had questions about disability rights and services. Selva's attendance as a Spanish speaker was vital. Sheri attended as well. There were about 110 in attendance. One person registered to vote.

Social Media

Four episodes of Policy Corner mentioned the voting bills we were supporting and their impact on voters with disabilities. Total views 63.

3rd Quarter

Stronger Together Event

The PAVA coordinator worked collaboratively with Voices for Utah Children, DHHS, Bear River Health Department and other partners to sponsor "Stronger Together" an event held in Logan Utah to assist community members with Medicaid applications and renewals, connect them with needed resources, and help them share their Medicaid story to bolster policy advocacy. We connected public policy outcomes with voting by providing a display of recent legislative changes which impact community members with disabilities. We also provided the opportunity to register to vote. Over 40 families and 100 people attended the event.

Ballot Drop Box Report

A report, "Utah's Ballot Boxes, An Accessibility Study" was completed and distributed to election administrators across the State. Some of the primary findings were:



- 58% of the 291 boxes evaluated were not accessible,
- 27% of parking locations failed,
- 33% had route violations,
- 34% failed because of the location or method in which the box was installed,
- 88% of ramps were inadequate,

Since the release of our state-wide report, we have also sent individual reports to 10 counties. County reports detail our findings at each drop box location within a county. The reports show pictures and provide suggestions for resolving access issues.

Outreach Events

We shared voting rights information at the following outreach events:

- Partners in the Park: An outreach series offered at Salt Lake County locations. DLC staff attended events a Poplar Grove and Jordan Parks
- Feria Latina de Recursos: An event sponsored by The Church of Jesus Christ of Latter-day Saints to help Spanish speakers learn about community resources.
- Road to Independence Summer Activity, Ogden Utah.

Social Media

We had one post this quarter featuring our voting education work.

4 th Quarter				
Section 5: Staff Development	Trainings attended, conferences attended, webinars. 2			
1 st Quarter				
Webinar: End to End Protocols for Voting Systems				
Staff Training: A staff training presentation was prepared and recorded thr accessibility assessments.	ough Zoom for new staff assisting with ballot box and vote center			
2 nd Quarter				



Voting advocates participated in the following trainings and webinars this quarter. Fortunately, NDRN sponsored a virtual conference with several voting options.

NDRN Conference Sessions

- Get Creative with Outreach
- The State of Voting Rights
- P&A Monitoring and Investigations Tools
- Vote by Mail Made Accessible
- ADA Enforcement of Tricky Polling Places
- Cultural Aspects of Native American Heritage

Webinars:

- Meet the EAC: Developing Federal Resources for Voter Access (NDRN)
- Getting Voters Interested in Local Elections

3rd Quarter

DLC staff participated in the following voting trainings and webinars this quarter.

- Webinar Trust in Elections: A Research Briefing with the Campaign Legal Council and Ad Council (Sheri)
- NDRN Sponsored Webinar You've Surveyed a Polling Place, Now What? How to Manage, Analyze, and Use Your Data (Sheri)
- DLC sponsored review of 2023 voting options and how to assist individuals with voter registration (Susana, Selva, Ashley & Bianca)

4th Quarter

FY23 Outcome – COMPLETE AT THE END OF THE FISCAL YEAR