



Your rights matter.

960 SOUTH MAIN STREET
SALT LAKE CITY, UT 84101
VOICE 800.662.9080 FAX 801.363.1437

Grievance Form

The Disability Law Center (DLC) wants to provide the best possible services, but we know that everyone may not be happy with the help they receive from us. If you are unhappy with any service you have received or any decision made by the DLC, you have the right to make a complaint. Family members, guardians, and members of the public who also have complaints about the services we provide or the issues we focus on, can also voice their concerns. This complaint is called a grievance and every grievance is taken seriously. All information is kept confidential. If you need help completing this form, please contact us at (800) 662-9080 or grievance@disabilitylawcenter.org.

Name of Client:
Name of family member or guardian filing grievance (if applicable):
CLIENT/PUBLIC CONTACT INFORMATION GUARDIAN CONTACT INFORMATION
Street:
City, State, Zip:
Telephone:
Disability:

If you disagree with a decision made by the DLC or are unhappy with the services you have received, then: Please tell us what happened and why you are unhappy:

Four horizontal lines for text input.

Please tell us how you think the DLC can fix the problem:

Four horizontal lines for text input.

After we receive your grievance, the Legal Director will review it and send you a response letter within thirty (30) business days. Feel free to call the Legal Director to talk about your grievance at (800) 662-9080. If you prefer, you may also send a letter instead of using this form. Please send us any information that could help us understand why you are unhappy with our services. If necessary, you may attach extra sheets or write on the back of this form. Send your completed Grievance Form or letter, by mail, email or fax to:

Mail: Disability Law Center
960 South Main Street
Salt Lake City, UT 84101

Fax: (801) 363-1437
Email: grievance@disabilitylawcenter.org